

CLUB SYCUAN RULES

1. Member's use of the Club Sycuan card indicates acceptance of the conditions of Club Sycuan.
2. Must be 21 or older to become a Club Sycuan member.
3. Current government-issued photo identification is required when applying for membership and may be required for Club Sycuan related transactions.
4. Guests applying for the Valor card must present current Military ID including a Common Access card, valid DD Form 2 card, any DD Form 214 or any DD form 1173/1173-1, First Responder ID or paperwork including a Firefighter red card/wildfire certification, Police Officers ID card, current Healthcare worker ID card or Paramedics/EMT certification ID.
5. Membership benefits, points and promotional items are non-transferable and may not be brokered, bartered, or sold.
6. Sycuan Casino Resort is not responsible for unrecorded play due to player negligence or improper insertion of the Club Sycuan card.
7. It is the player's responsibility to properly insert their Club Sycuan card into the slot machine card reader or present their Club Sycuan card to Bingo admission/ Table Games personnel before playing.
8. Club Sycuan Gold tier members must earn 100 points each visit to utilize discounts. Visits are recorded by calendar day.
9. Management reserves the right to adjust any point and/or FREEplay balance resulting from malfunctions, operational errors and/or fraud.
10. Club Sycuan Gold, Platinum, and Valor members must have a minimum of 2,500 points (\$5 Cash Back) to redeem for cash at any Club Sycuan desk.
11. Membership in Club Sycuan may be revoked or cancelled at the discretion of Sycuan Casino Resort without notice. Members must surrender Club Sycuan cards upon request.
12. Club Sycuan accounts with 15 months of no activity will be considered inactive and all unredeemed points will be cancelled.
13. Club Sycuan enrollment authorizes Sycuan Casino Resort to initiate contact with member using information provided.
14. Lost or stolen cards should be reported to Club Sycuan immediately.
15. Duplicate cards will be issued with proper identification.
16. With proper identification, multiple cards may be issued for members who want to play multiple casino slot machines at a time. Members may play up to two slot machines at a given time. Note: During peak gaming times, players may be limited to one slot machine based on demand. However, members distributing their cards to other players may have their membership revoked and all remaining cash and privileges surrendered.
 16. a. Personal Identification Numbers (PINs) are only for the personal use of the individual to whom created the PIN. PINs may not be used by any other party and are to be used in accordance with Club Sycuan guidelines. Sycuan Casino Resort is not responsible for lost or stolen benefits due to failure to comply with guidelines.
 16. b. PIN parameters exclude the following combinations: PINs cannot be ascending (1234, 2345, etc.) PINs cannot be descending (6543, 4321, etc.) PINs cannot be all the same digits (1111, 2222, etc.) PINs cannot be a combination of member's birthdate. For example, if their birthdate is April 01, 1959 their PIN cannot be 0104, 0401, 0159, 0459, 5904, 5901, or 1959.
17. Club Sycuan points are earned playing slots, video poker, keno machines, electronic table games, table games, bingo and poker. Only Tier points are counted towards Club Sycuan Platinum, Elite, Diamond and Black level status. (Bonus/Promotional points including Point Multipliers, or any other points attained through a promotion, prize or adjustment are NOT included in the calculation for Club status.) Points are not accumulated using FREEplay.
18. Rules for specific promotions may vary (see Sycuan.com for specific promotional details).
19. Sycuan Casino Resort employees are not eligible for Club Sycuan membership. Sycuan Casino Resort employees with active Club Sycuan accounts will be archived. Archived accounts no longer track gaming activity, earn benefits and qualify for promotions.
20. Employees of Sycuan Casino Resort, Singing Hills Golf Club at Sycuan, or Sycuan Gaming Commission are not eligible for any Sycuan Casino Resort promotion. All licensed vendor employees who have been issued a permanent badge cannot participate in any Sycuan Casino Resort promotion while they are assigned to work at Sycuan Casino Resort.
21. Barred or excluded members are not eligible for FREEplay offers, promotions or jackpot winnings.
22. Club Sycuan benefits and offers are subject to change at any time without notice.
23. Sycuan Casino Resort protects the privacy of its members. Club Sycuan account information may be obtained by the member in person with a current government issued photo identification.
24. Management reserves the right to exclude advantage players at any time.
25. Management reserves the right to downgrade members' Club Sycuan status tier at any time and without notice.
26. Management reserves the right to change or cancel this program at any time.



CLUB SYCUAN

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619.445.6002 | SYCUAN.COM

GUESTS MUST BE 21+ TO ENTER. PLEASE PLAY RESPONSIBLY.

Sycuan
CASINO • RESORT

Your points are worth more here.

SLOTS	Earn 1 tier point for every \$1 coin in on slots.
VIDEO POKER / KENO	Earn 1 tier point for every \$2 coin in on video poker and keno.
BINGO	Earn 4 tier points for every \$1 buy-in.
POKER	Earn 100 tier points for every 1 hour played.
TABLE GAMES	Points for Table Games are based on several variables including game type, bet amount and time played. See a friendly Table Games Supervisor for complete details.

	GOLD† 	PLATINUM 	VALOR 	ELITE 	DIAMOND 	BLACK 
		10,000 Tier Points in 6 Months (180 days)	Military Personnel, First Responders & Healthcare Workers			
REDEEM POINTS						
Unlimited Cash Back	2,500 = \$5	2,500 = \$5	2,500 = \$5	2,250 = \$5	2,000 = \$5	2,000 = \$5
Dining	•	•	•	•	•	•
Gift Shop	•	•	•	•	•	•
DISCOUNTS						
Food & Beverage ††	10%	15%	15%	20%	30%	50%
Gift Shop	5%	10%	10%	20%	25%	30%
Car Wash	\$5 Off	\$5 Off	\$5 Off	\$10 Off	•	•
Car Detail Services	\$10 Off	\$10 Off	\$10 Off	\$20 Off	\$20 Off	\$20 Off
Hotel Stay		10%	10%	15%	20%	25%
Spa Ritual		5%	5%	10%	15%	20%
COMPLIMENTARIES*						
Dining	•	•	•	•	•	•
Tickets for concerts and sporting events				•	•	•
Hotel Stay				•	•	•
Golfing - Singing Hills Golf Club					•	•
Car Wash					•	•
AMENITIES AND SERVICES						
Casino Credit	•	•	•	•	•	•
Mail Offers - FREEplay - MATCHplay*	•	•	•	•	•	•
Invitations to Casino Events and Tournaments*	•	•	•	•	•	•
Exclusive Level in Parking Garage				•	•	•
Exclusive Window					•	•
Front of the Line Access					•	•
Exclusive Promotions					•	•
Preferred Reservations					•	•
Preferred Seating and Accommodations					•	•
Daily Dining Credit ††					•	•
Daily Pool Passes					•	•
Free Valet (Including Hotel Guests)					•	•
Free Golf Lessons						•
Free Scooter						•

*BASED ON RATED PLAY

†Gold Card members must earn 100 points each calendar day to qualify for tier discounts. †† Discounts apply when using cash or points. \$30 daily dining credit or 30% off for Diamond Club Sycuan card members. \$60 daily dining credit or 50% off for Black Club Sycuan card members. Concert tickets may not be transferred, sold or bartered. Reservations may be required and are not guaranteed. Offers are based on availability, do not roll over, and may not be valid on holidays. Sycuan Casino Resort reserves the right to revoke complimentary benefits from any guest found abusing the Club Sycuan program. Restrictions may apply. Please play responsibly.